



Supporting Hospital Discharge during Reset

Teddington Memorial Hospital Hounslow and Richmond Community Healthcare

SUMMARY:

Building on a winter pressures model Liz Riedlinger (Clinical Lead Nurse/Acute Liaison Nurse) in reached to the acute Trust to support patient flow following the first lockdown

PURPOSE:

To support patient flow through partnership working

For more information visit:
www.communityhospitals.org.uk

STAFF BENEFITS:

Improved clinical knowledge of the patient and their needs
Patient transfers earlier in the day

PATIENT BENEFITS:

Clinically appropriate and safe transfers
Improved experience of transfer

SYSTEM BENEFITS:

Improved relationships and partnership working
Sustainable model of in reach that can be flexed based on system needs

TOP TIPS FOR SUCCESS:

A clinically confident, competent, experienced and credible senior nurse who understood the wider health and social care system
Access to relevant patient related electronic systems